



# BEXTIO AI FOR PUBLIC INSTITUTIONS — Capability Statement V1.0

## Capability Statement

*Helping African public institutions move from AI interest to concrete, governed and measurable use cases.*

### BEXTIO

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# 1. Institutional challenge

*The value of public-sector AI depends less on technology demonstrations than on solving real problems within a controlled institutional framework.*

Public institutions often manage large documentary estates, complex processes, multiple accountability layers and high requirements for security, traceability and public service.

- Hard-to-find procedures and documents.
- Knowledge concentrated in a few staff members.
- Time-consuming reporting and administrative preparation.
- Uninventoried AI tools and experiments.
- Sensitive data and institutional accountability.

## 2. BEXTIO capabilities

*BEXTIO connects use cases, knowledge, capability and governance.*

- Institutional AI Diagnostic: identify priority use cases.
- Knowledge & Document Intelligence: make institutional knowledge usable.
- AI Assistants: business, document or public-service assistants with human validation.
- AI Governance: inventory, risk, authorization, vendors, incidents and evidence.
- Training: decision-makers, staff and technical teams.
- 30–90 Day Pilots: experiment before scaling.

### 3. Possible use cases

*Start with limited, useful and measurable uses.*

- Search across approved procedures, policies and documents.
- Case-file summarization and briefing-note preparation.
- Internal staff assistant.
- Citizen-request routing with human escalation.
- Training and knowledge capture.
- Project, decision and action tracking.
- Document classification and completeness checks.

## 4. Method and next step

*UNDERSTAND → DIAGNOSE → PRIORITIZE → EXPERIMENT → MEASURE → GOVERN → DEPLOY*

BEXTIO does not imply any public mandate. Any engagement is subject to the legal, administrative, security and procurement requirements applicable to the institution concerned.

- Entry point: scoping conversation.
- Option 1: Institutional AI Diagnostic.
- Option 2: 30–90 day pilot.
- Option 3: AI Governance Program.

### NEXT STEP

Explore BEXTIO AI for Public Institutions: </en/ai-public-institutions/>

### NOTE

This document is a non-contractual methodological overview. Any engagement must be adapted to the sector, applicable law, data, security requirements and organizational context.